

Family Dental Health Practice

Statement of purpose

Service Provider – Dr Ian Henning

Business Name - Family Dental Health Centre

Address - 530 Kingston Road

Raynes park

Sw20 8dt

Email – info@raynesparkfamilydental.co.uk

Website – www.raynesparkfamilydental.co.uk

Telephone Number – 0208 544 9330

Description- main appearance of the practice is a shop front with a blue awning.

Single storey Practice with private dwelling above. Practice is accessible for wheelchairs and pushchairs users. 2 surgeries, toilet which is also accessible for wheelchair users, main reception area.

Parking – the practice is unable to provide parking, outside the practice where indicated is 3 parking bays which are free for 20 minutes with a ticket provided by the pay & display machine.

After this time it is £1.20 per hour.

Other parking areas available are in the roads either side of the practice at the Kingston road end where indicated Pay & Display only, again £1.20 per hour Max stay 2hrs.

All Pay & Display machines have a RingGo parking number displayed so you can pay by either phone or a Phone app if you have this on your phone device.

Aims & Objectives

1) Treatment of Disease, Disorder or Injury

- To provide a high quality dental Service to all the community, Including New patient Consultations, regular patients Consultations, X-Ray's, Restorative Dentistry Including cosmetic Restoratives, Endodontics, Teeth whitening, Prosthetic's such as Crowns, Bridges, Veneers, Inlays, Onlays, Dentures, Chrome Dentures. We do not offer Implants but could refer to a Practice that does.
We have 2 Hygiene Therapists who carry out Cleaning, Oral Hygiene & Dietary Advice, periodontal treatments.

Fillings on either Adults or Children under prescription of the dentist. Both Therapists are good with nervous Adults or children.

- To provide our patients with information on their appointments in regards to diagnosis and treatment that's needed, treatment options, costs, treatment plan for patient to take away and think about the treatment options if needed. Risks, and advice.
- To offer preventative advice through our Hygienist or dentist if needed.
- Each patient to be offered a care plan of their mouth in regards to Dietary advice or Oral Hygiene advice so they can have the best level of Oral Health Care.
- To keep patients well informed of changes to treatment plans, costs, to gain consent, discussion on progress of each stage of treatment.
- To provide patients with a professional, friendly service.
- To Refer patients to another service provider if practice is unable to complete a treatment such as surgical procedure, Implants or any other treatment deemed to be acceptable to refer. Discussion with the patient would also be carried out & consent gained.

2) Diagnostic & screening procedures

- To undergo a complete detailed examination of the patients mouth with the use of radiographic equipment, taking into account the patients Medical health. To discuss the outcome of the radiographs taken and a treatment plan to be discussed with the view to make the patient dentally fit & health.
- To decide a time to carry out the treatment from the findings of the radiographs after treatment options have been discussed.

Staff at the Practice

3 Dentists – Dr Ian Henning, Dr Krystyna Kowalik, Dr Eman Mottaleb

1 Practice Manager – Mrs Jane Beauchamp

2 Hygiene Therapist's – Miss Dominique Belcourt, Miss Helene Schirmer

2 Receptionist's - Mrs Nicola Bourke, Mrs Samantha Carlake

1 Qualified Dental Nurse – Miss Amy Brockies

1 Trainee Dental Nurse – Miss Nell Courcha

